



A New Vision in Home Care™

GOOD NEWS FOR ALL CAREFINDERS PATIENTS

Dear CareFinders family,

Technology has come to home health care! CareFinders is proud to introduce Spark, our mobile technology that will make our home care service safer, smarter and more reliable than ever before.

This empowering technology provides a simple way for our caregivers to stay in contact with our Branch Coordination staff for last minute schedule changes, questions, emergencies or plan of care changes. It will even help provide directions to your home when needed.

Because Spark is a mobile app, you may notice some small changes. Our caregivers may be referring to their phones a little more often. Or, if they do not have a device, they might ask to use your touch-tone phone for a toll-free call. Additionally, instead of signing a time sheet on a weekly basis, we will be asking for a signature following each visit.

This new technology is an important step to making CareFinders less paper-dependent and more technology-centric. More importantly, it makes us compliant with New Jersey's new requirement that an electronic validation system be in place by 2020 for all Medicaid services under the 21st Century Cures Act.

Spark is just one of the many exciting ways CareFinders is transforming home care with innovative new solutions and services.

As always, please let us know if you have any questions.


Jim Robinson, CEO

Spark
our total care app+

BENEFITS TO YOU



Information at Our Fingertips

With Spark, our caregivers will always have your Plan of Care and other important instructions right at their fingertips.



Constant Connection

This technology connects our caregivers with our Registered Nurses and Branch Coordinators for questions, guidance or emergencies.



On Time

This app has GPS and maps to make it easier for your caregiver to find your home.



Less Paperwork

Your information gets entered right into the phone. No more paper time sheets.



Safe & Secure

Our technology is HIPAA-compliant and data-encrypted, so you never need to worry about privacy issues.